

Sembal House Meeting
13 October 2014

PRESENT:

Three Service Users

One Carer

Helen Woodland

Ricky Rossiter

Steve Hards

Interim Head of Adult Services

Acting Service Manager

ICU

ITEM		ACTION
1.	<u>Introductions</u>	
2.	<p><u>Discussion, questions / answers and comments</u></p> <p>Choices attended Sembal and this was really positive because they are independent.</p> <p>Question: What other advocacy agencies can support me?</p> <p>Answer: Mencap, Carers in Southampton and any options you would like to use to get the message across.</p> <p>‘You have got to be seen to be heard’. I have tried to encourage people to attend meetings.</p> <p>Question: What is being done about clients that are off sick?</p> <p>Answer: We send all the information to them and offer them the option to respond to the consultation. We can only offer them the option.</p> <p>Steve Hards: Co-production – smallest group for biggest 12.</p> <p>Question: With regard to interviews, this is already happening at Sembal.</p> <p>It is not just one service, it is all of them, and it is about sharing them at the co-production.</p> <p>I have attended most of these and I therefore do not have questions.</p>	<p>RR to send Paul the minutes of the last meeting</p>

ITEM		ACTION
	<p>Question: Will the local authority continue to fund? Answer: Yes, if they meet the needs of our eligibility, then they will keep the service.</p> <p>Question: But will we still need to be assessed? Answer: No decision has been made, but once a decision has been made, it will / may be carried out by a dedicated care manager and family and advocates will be welcomed. We want to have the people there who you would like to be there.</p> <p>Question: A social worker attached to the unit like three years ago? Answer: This might not be the person who carries out the review.</p> <p>I believe there are some people in our service who are not eligible.</p> <p>The care manager will be here to assess the needs of the individual.</p> <p>FAC's will be implemented which will help them.</p> <p>Four bandings – low, medium, critical, and substantial.</p> <p>Ninety percent of councils will work with critical and substantial, and as of April this will turn to one hundred percent.</p> <p>If you are not eligible, you will not get a service.</p> <p>Reviews should have been completed annually. This has not happened and we are sorry.</p> <p>If I get a review this month, would I then be reassessed at the end of the consultation?</p> <p>Yes, because people have to be assessed.</p> <p>As a disabled person, you get stripped of your life, whilst care managers undertake this piece of work.</p> <p>The issue is we have to do it because of the legal responsibility because of the changes.</p> <p>If SCC reviewed, then this would not have been such a shock.</p>	

ITEM		ACTION
	<p>It is a statutory duty to do this, we could have done one before and after, but we felt it was too much.</p> <p>‘Because I am a disabled person, it is not right you treat me as a second class citizen.’</p> <p>Helen Woodland said ‘I am sorry you feel like this, but there are others that feel differently.’</p> <p>‘You have to be able to have a rapport with the care manager to disclose all the information that is need at review.’</p> <p>Care managers will not be allocated to a person without a case to be answered.</p> <p>Decreasing funds / increasing population.</p> <p>Care managers should be there to pick up a piece of work, then withdraw and allow you to live your live. This helps the social worker build skills and enables service users to be more independent.</p> <p>When care managers do a review, they try to lower the levels that service users have already put.</p> <p>Care managers have trained and have strengths to work with the service user to evidence the facts.</p> <p>What should happen is a discussion with the care manager to come up with a review.</p> <p>If you do not agree, then they need to evidence what the facts are.</p> <p>‘I know there are positives to this suggestion, but I used to be a nurse, so I know that there is the other side.’</p>	
	Owner of these minutes: Ricky Rossiter	